



**GOVERNMENT OF BERMUDA**  
**Ministry of Energy, Telecommunications and E-Commerce**  

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**Telecommunications Commission**

**Date: 27 January, 2010**

Your ref: BTC Tariff 2009-04

**Bermuda Telephone Company Ltd.**  
**30 Victoria Street**  
**Hamilton, HM 12**  
**Attn: Jeanne M. Schaaf, Ph.D.**  
**Vice President, Regulatory Affairs**

Dear Jeanne:

**Re: Service Level Agreement for Digital Network Services**

The Telecommunications Commission, in accordance with Section 23 (4) of the Telecommunication Act 1986 as amended ("Act") has chosen not to inquiry into the above noted tariff filing.

Accordingly, the Commission herein directs, pursuant to section 24 (1)(e) of the Act, the approval of this value added feature as detailed in your filing dated 18<sup>th</sup> November, 2009.

Sincerely,

A handwritten signature in blue ink, appearing to read 'R. Simmons'.

**Ronald Simmons JP, CA**  
**Chairman Telecommunications Commission**