

For public display

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Proposed C&W Residential Internet Offering

Cable and Wireless Bermuda initially plans to offer residential customers internet access through DSL internet and Dial-up interfaces. Additionally, C&W will offer residential customers an option of web hosting for their personal web sites. Each product will have choices of plans as detailed below. Additionally, C&W will plan to offer residential customers the option for bundled voice and internet packages.

DSL Internet

C&W uses an Asymmetric Digital Subscriber Line internet access technology for its DSL products. This technology transforms ordinary phone lines into high-speed digital lines for fast Internet access. ADSL allows consumers to connect to the Internet or office with speeds up to 25 times faster than traditional 56kbps modem connections. ADSL also allows the existing telephone line to be used for voice and data services simultaneously.

A total of five packages will be available for residential customers. Email addresses are also included with all DSL packages. Additional email addresses are available for any package with an additional surcharge.

Customers will supply their own DSL modems and arrange for DSL access through their local telephone carrier in order to access the Cable and Wireless DSL internet service.

Customers must also use a Class B carrier to provide their local telephone services and C&W will provide the internet access.

Dial-up Internet

The Dial-up internet option utilizes a set of modem banks and authentication servers to provide customers with internet access using standard analog telephone lines with analog modem. These speeds are restricted by the modem speed and any noise on the analog telephone line. As with DSL, each account comes with at least 3 email addresses and additional addresses are available for a surcharge.

Web Hosting

Cable and Wireless would like to offer residential customers the ability to host their personal web sites on the island. Our shared web hosting platform offers a secure and economical option for people to share information they would like to make public on the internet. This service offers standard features such as full hardware and network redundancies for the platform, scheduled backups, email and disk space for storage of web site essentials as well as a number of other software tools useful for web site designers. Customers must design and manage their own sites through a secured interface to the platform.